

Haarika Mahankali

Data Analyst

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Data Analyst with a background in Oracle ERP Financials. Experienced in deep – dive research to unearth issues and present solutions. Adept at communicating complex concepts and insights in a visual way.

EXPERTISE

User Research
User Testing
Data Visualization
Team Leadership

TOOLS

SQL
MS Excel
Python
Tableau

EDUCATION

Data Analytics Certification
Career Foundry
Nov 2021 – Aug 2022

Master in Business Administration (MBA)
Osmania University, India

Bachelor of Technology
JNT University, India

PROJECTS

Data Analyst – Career Foundry **Nov 2021 – Aug 2022**

- Customer Behavior Analysis: Performed customer data analysis for an online shopping store using **Python** and made predictions about customer's decision – making process and presented the insights using **Tableau** and **PowerPoint**.
- Online Launch Strategy: Analyzed data for a movie rental company using **SQL** and made recommendations to their online launch strategy.
- Influenza Season: Predicted the medical staffing needs based on the historical data using **MS Excel** and **video presentation**.

WORK EXPERIENCE – IT Analyst

Cisco Systems **Nov 2014 – Feb 2016**

- Performed preprocessing of data including cleaning, transformation and quality assessment as part of initiation and improvement of the performance of Royalty Calculation Engine.
- Developed and standardized error handling process and custom programs for Month end financial reports.

Matson, Inc. **Jun 2013 – Oct 2014**

- Validated data and handled/managed exceptions for various interfaces to streamline data processing in oracle ERP which improved operational efficiency.
- Developed complex SQL scripts and created custom Project Reports.

Namco Bandai Games America, Inc **Jan 2013 – Jun 2013**

- Cleaned and migrated data as part of the upgrade to Oracle R12 which brought the business up to industry standards.
- Standardized training manuals, supported and trained business users for the new processes in R12, post implementation which eased user onboarding.